



## **Refunds Policy**

### **Website Hosting Services**

Avantgate will offer a full refund of one month of hosting if after a month of using our services you decide they are not suitable for your needs.

In the event of a major interruption to hosting services Avantgate will consider a limited refund at our discretion.

Where a credit card has been used in a fraudulent manner and the use of the credit card in this way was outside of your control Avantgate will provide you a full refund and details that will assist you in apprehending the perpetrator.

### **Other Services**

Payment conditions for other services rendered will be outlined in individual contracts between Avantgate and the company or person contracting with Avantgate.